

Mail

Centre d'Information sur les Médias A.S.B.L. Centrum voor Informatie over de Media v.z.w.

Proximus Enterprise Business Unit Bea Allaert, Al Naasan Fayçal Solution Sales Digital Media Koning Albert II-laan 27 B-1030 Brussel

Concerns: access to the channel signal in Nielsen office (see Q&A below for more details) Dear Mrs. Allaert, dear Mr. Fayçal, The undersigned,, responsible for the channel(s) mentioned below, authorises Proximus to give access to this (these) channel(s) to the Nielsen Company located on Plejadenlaan 73 in 1200 Brussels, and this within the framework of the TV measurement organised by CIM. Proximus does not have to pay any compensation to the channel for the mentioned service. Channels: Date [dd/mm/yy] / / Signature Name Function : Address Phone ·

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Questions & Answers

What is the subject of approval?

The approval concerns the recording of images of TV channels measured within the CIM TV study. Nielsen is

responsible for coding 24/7 all events on those channels: programs, channel promotions, spots, etc. This coding

provides detailed information, down to the second, for each channel.

Why does Nielsen need approval from Proximus?

By using the TV signal provided by Proximus, Nielsen can record a channel 24/7, look at it, and verify and classify

the content. Telco providers want to make sure they do not fringe any Intellectual Property Rights. They give

Nielsen access to the chanel(s), once the broadcaster has approved.

Do broadcasters need to ask approval from all providers in Belgium?

No, Nielsen works with two partners, one of which is Proximus.

Can Nielsen record the channel's images using other sources than the TV signal?

No, the TV signal is the only source that enables the identification of content down to the second, as it was

actually broadcasted.

What happens after Nielsen receives this approval?

Nielsen can start recording the images of the channels to code the content into events.

Does a broadcaster need to give his approval for channels that are currently already measured?

No. Nielsen already has the agreement from the telco providers for channels currently measured in the TAM $\,$

study.